

➤ **UBER HEALTH INTEGRATION**

NovusMED SOFTWARE STREAMLINING MEMBER TRANSPORTATION WITH UBER HEALTH

Uber Health integration through Momentm's NovusMED software solution offers the ability to assign last-minute, difficult-to-fulfill, and pre-scheduled trips to the Transportation Network Company (TNC). Leveraging a TNC, like Uber Health, provides flexible, low-cost, and on-demand transportation options for healthcare organizations.

HOW UBER HEALTH CATERS TO YOUR ORGANIZATION

Our Uber Health integration is a one-size fits all solution, meeting the needs of various organization types regardless of if it's a small clinic or a large health system.

- **Health Plans:** Design benefits to address transportation access for patients and caregivers. Uber Health provides multiple mobility and delivery solutions in one place.
- **Health Systems and Providers:** Improve discharge workflows, decrease no-shows, and create operational efficiencies with inter-facility transportation.
- **Home Health Companies:** Reduce costs and enhance operations by providing transportation to caregivers, enabling charting on the go.
- **Brokers and Transportation Providers:** Enables brokers and transportations providers to focus their fleets on higher-margin and high-acuity rides while using Uber Health for low-acuity trips.

TRIPBROKER

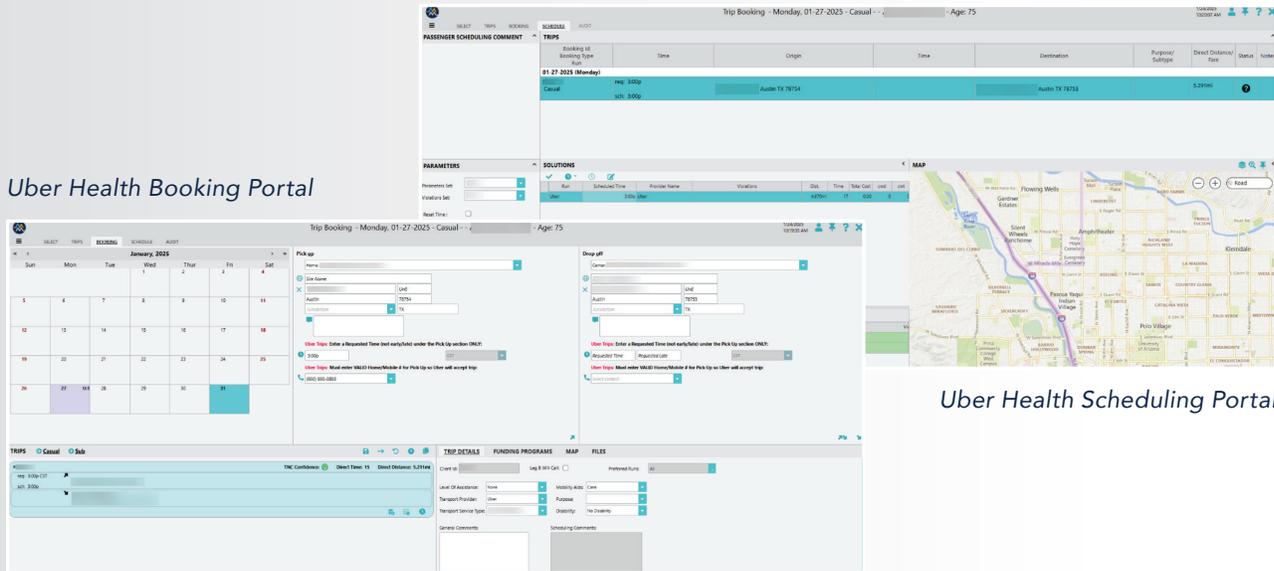
TripBroker is an online portal enabling real-time exchange of sensitive data to third-party transportation providers. The platform allows you to assign trips to traditional providers and alternate providers, including Uber Health, from one centralized system.

TripBroker offers the following:

- Transportation providers can view all assigned trips and allow them to accept or decline trips.
- Digital exchange of trip data with providers including arrival locations, pickup and drop-off times, odometer readings, and fares.
- Healthcare organizations can view unassigned trips and make them available for bid.
- Providers can select bid trips based on certain criteria such as cost, mode, accessibility, service level, and area of operations.



Uber Health Booking Portal



Uber Health Scheduling Portal

API INTEGRATION

The Uber Health API Integration with NovusMED offers several key features:

- **Automated Data Exchange:** Trip completion data is automatically sent and received via the API integration in real-time, streamlining billing and reporting processes.
- **Secure Data Transfer:** The API ensures secure and HIPPA-compliant data exchange between healthcare systems and Uber Health.

OPERATIONAL BENEFITS

- **Simple Trip Assignment:** Healthcare organizations can assign last-minute, difficult-to-fulfill, and pre-scheduled rides to Uber Health, reducing missed appointments and member experiences.
- **Optimized Costs:** Prices are upfront when a ride is requested. NovusMED will indicate when Uber Health is the most cost-effective option during the trip booking process.

- **Scheduling Flexibility:** Trips can be assigned in advance and requested in a moment's notice.
- **Automated Will-Call Management:** Members are sent a text message notification with a link to request a vehicle for return trips. An Uber Health driver will be automatically dispatch to their destination.
- **Streamlining Billing:** Trip completion data is automatically sent and received via the API Uber Health integration in real-time.

IMPROVED MEMBER EXPERIENCE

- **Elevated Member Experience:** Real-time tracking, user-friendly UI, and customizable workflows eliminate some of the transportation barriers for both members and dispatch.
- **Improved Outcomes:** Solely relying on traditional NEMT providers can make same-day trip requests difficult to fulfil. Uber Health drivers can accommodate, being readily available with shorter notice.
- **Service Members Can Trust:** Once a trip has been requested, trip, driver, and vehicle details are sent to members by text or phone call.

Momentm is a dedicated Health & Human Services Transportation software company, emerging with 30+ years of prior experience from TripSpark and Trapeze. This new brand is a reflection of our commitment to addressing a key social determinant of health (SDOH), namely non-emergency medical transportation (NEMT), for many market segments including Managed Care Organizations, brokers, transportation providers, PACE, IDD and health groups.

Our market leading expertise is well-known, and now we are truly building Momentm together with you.

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