

▶ SERVICE DELIVERY

EFFICIENTLY DELIVER SERVICES TO YOUR MEMBERS' HOME

One thing the global pandemic taught us is that our tools need to be as resilient as our staff and members. When all but life sustaining transportation stopped overnight, it became clear that transportation management was changing. Moving resources, meals and scheduling services to member homes became urgent.

To address this immediate need, Momentm determined the need to schedule care attendants

to deliver meals, schedule a dressing change, administer medication, and clean a member's house. Let us explain how and why:

Home care services require different, and often more specific types of scheduling. To keep up with ever changing needs in the healthcare delivery system, Momentm has created Service Delivery functionality as part of its NovusMED platform.

HOW IT WORKS

- View their current account balance
- Schedule staff to deliver one or multiple services to take place in the members' home.
- Optimize task management with precise time allocations, enabling staff to complete all assignments and deliveries efficiently while adhering to schedules.
- Add comments to your bookings when you need to provide additional information related to the home visit.
- Set up tasks with specific "charge types" to easily track costs associated with each home care worker.

WHAT DOES IT MEAN FOR YOU?

- Time management and planning the delivery of services are enhanced to properly allocate time to the various responsibilities your Service Delivery workers may have like meal deliveries, foot care, laundry, and house cleaning.
- Enhance record accuracy and service clarity by inputting detailed entries including service type, costs, and time per activity to generate comprehensive schedules that accurately inform service workers.
- The system considers the time of each scheduled task, and totals them up to allow our scheduling algorithm to find the routes that help your Service Delivery professionals get the most done in their busy day.
- You get sophisticated scheduling with less of a headache for you, your schedulers, and your front-line workers, providing more care to those who need it without stretching your resources too thin.

Activity:

Service Delivery	Item/Task	Quantity	Charge Type	Charge	Duration
Supply Delivery	Medical Supplies	1	Event	0	15
In Home Cleanin	House Cleaning	1	CLEAN	15	1h00
				0	

Visit Duration: 1h15

Momentm is a dedicated Health & Human Services Transportation software company, emerging with 30+ years of prior experience from TripSpark and Trapeze. This new brand is a reflection of our commitment to addressing a key social determinant of health (SDOH), namely non-emergency medical transportation (NEMT), for many market segments including Managed Care Organizations, brokers, transportation providers, PACE, IDD and health groups.

Our market leading expertise is well-known, and now we are truly building Momentm together with you.

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